

DCJ BYOD iPhone Enrolment User Guide

The guide provides information on how you can enroll to DCJ Mobile device management and how you can access DCJ work apps on your personal device.

This will also enable your DCJ work apps on your personal mobile device is secure.

You will need to complete this process prior to using your personal device and will take up to 15 minutes.

Prerequisites:

1. Make sure you have your Apple ID to login to Appstore.
2. Make sure you set up your multi factor authentication options prior to enrolling.
3. Make sure you have mobile data or connected to WiFi.
from your old device into your new device using the SIM card tool or paperclip.

To access other corporate applications on your mobile device please follow instructions outlined in Part B of the document once Part A is completed.

If have any issues with device self-enrolment, please contact Telestar Help Desk mdm@telestar.com.au or 1300 265 438.

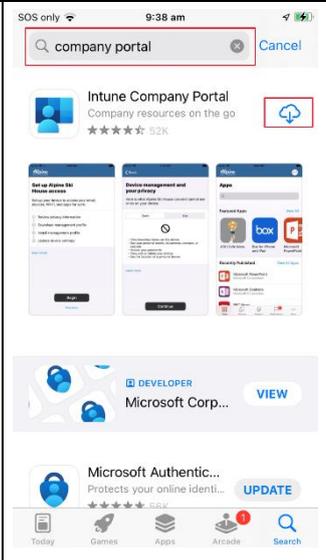
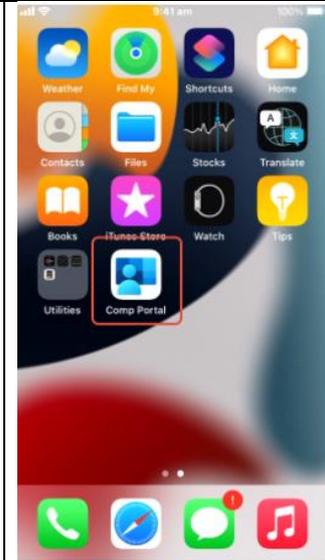
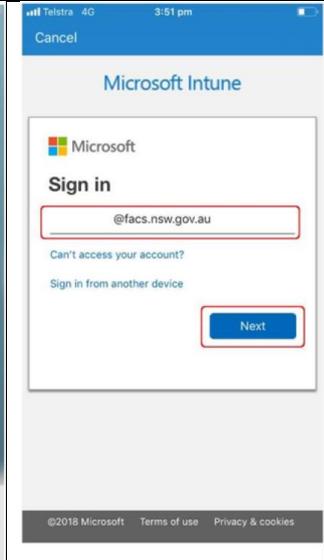
To access frequently asked questions, quick reference guides and other support material please go to FACS Intranet, Reforms and initiatives > EMF - Mobile Device Services.

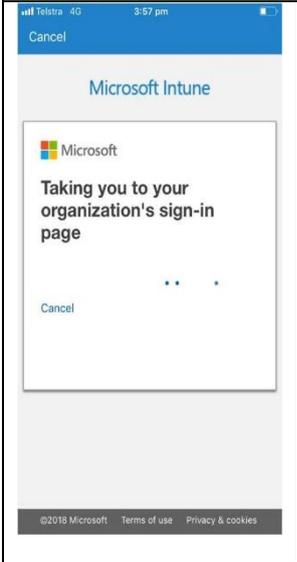
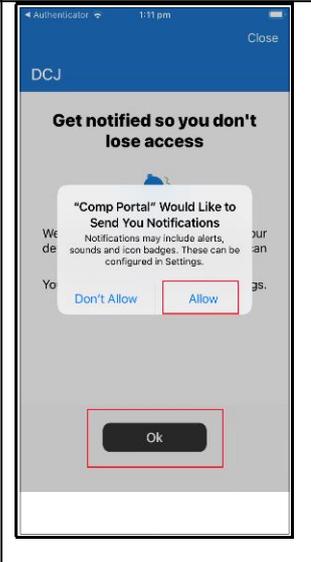
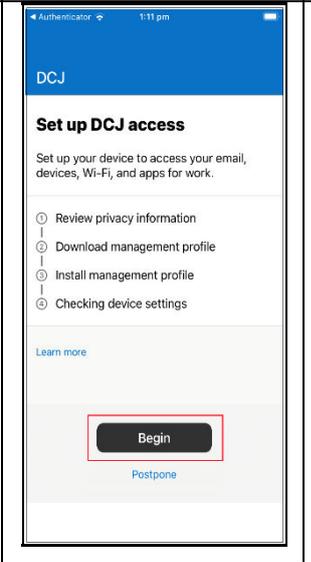
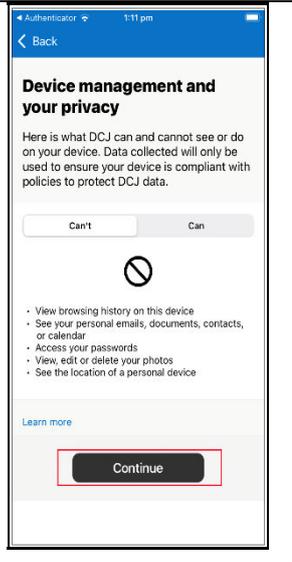
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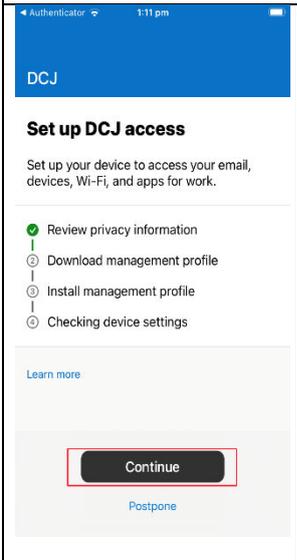
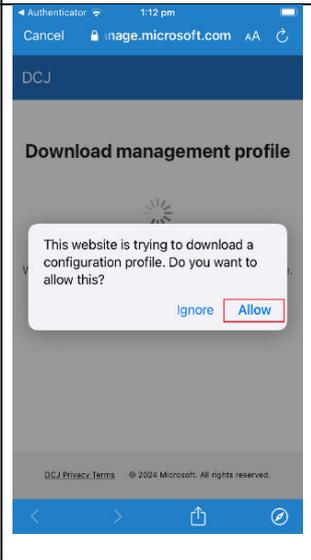
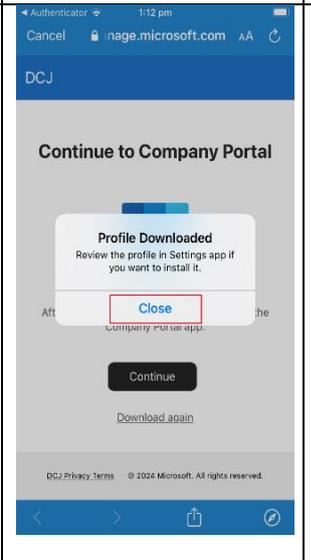
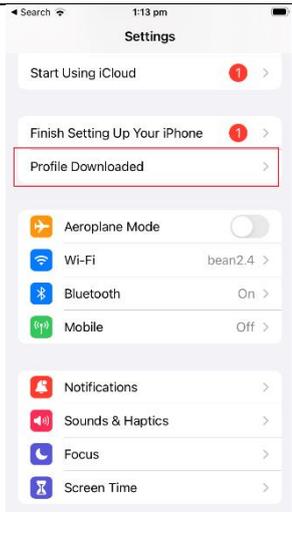
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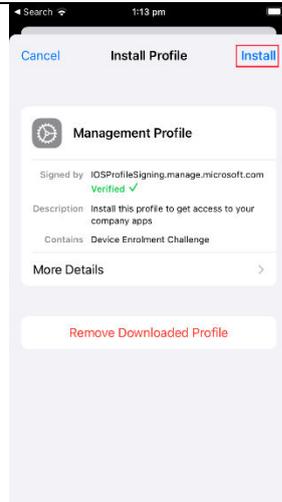
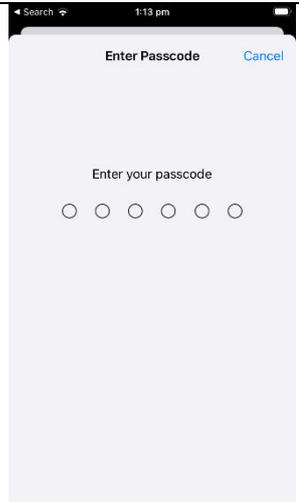
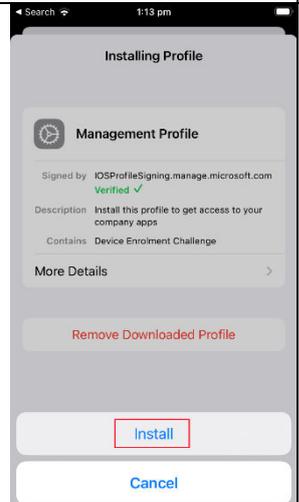
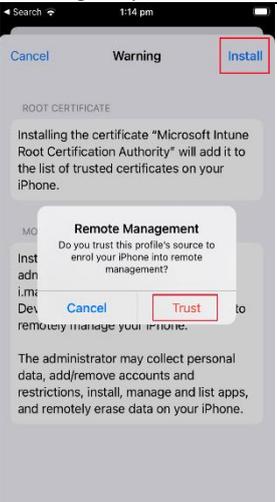
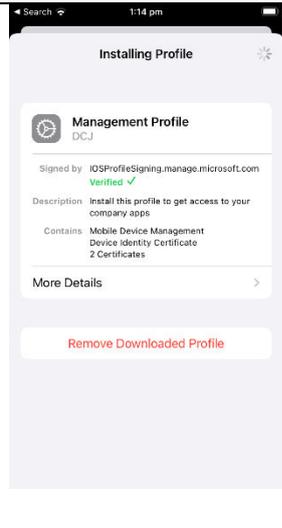
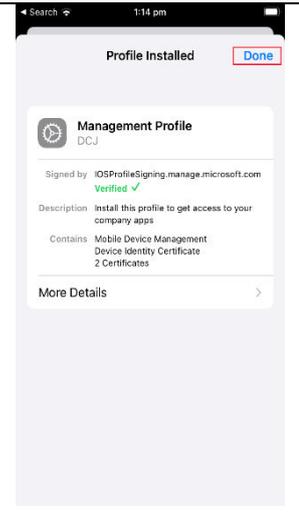
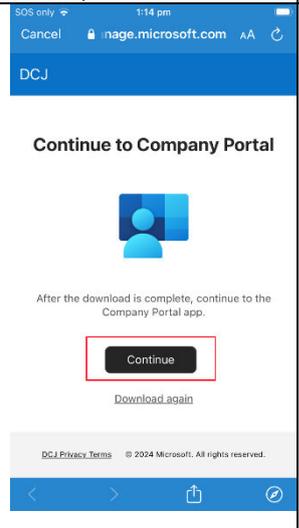
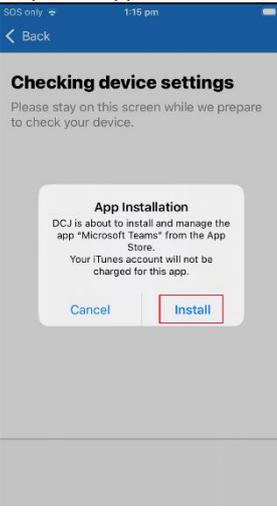
Part A – Device Enrolment

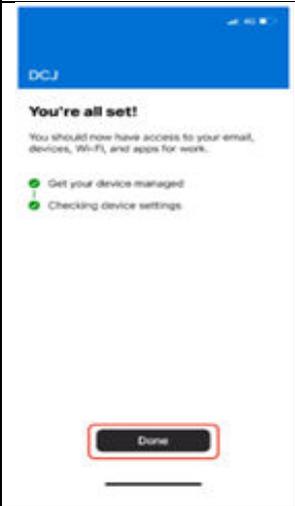
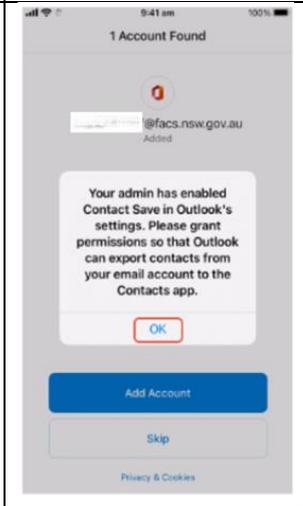
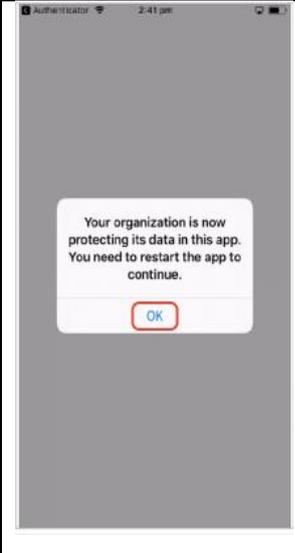
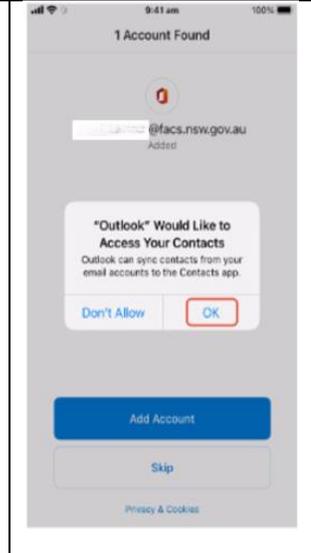
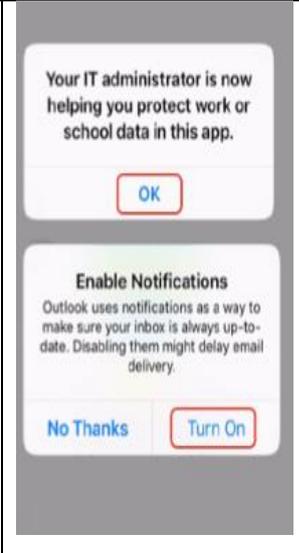
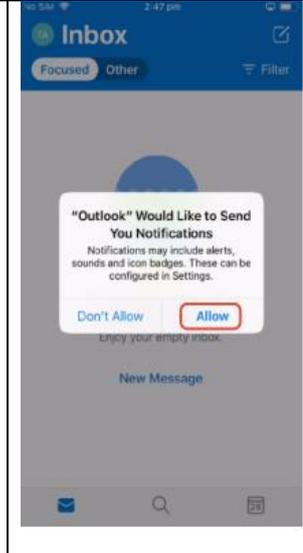
Estimated time to complete: 10 minutes.

<p>(1) From your Home screen, Select and open 'App Store'.</p>	<p>(2) On the search field, type 'Company Portal' then tap the cloud symbol to install.</p>	<p>(3) Once installed, open Comp Portal app on your home screen.</p>	<p>(4) Tap Sign In screen then enter your DCJ email address then hit 'Next'.</p>
			

<p>(5) Microsoft Intune page will sign you in to your Okta account.</p>	<p>(6) Tap 'Allow' then 'OK'.</p>	<p>(7) Tap 'Begin'.</p>	<p>(8) Tap 'Continue'.</p>
 <p>A screenshot of the Microsoft Intune sign-in page. It features the Microsoft logo and the text "Taking you to your organization's sign-in page". There is a "Cancel" button at the bottom left.</p>	 <p>A screenshot of a notification permission dialog box. The title is "Comp Portal" Would Like to Send You Notifications. It explains that notifications may include alerts, sounds, and icon badges. There are "Don't Allow" and "Allow" buttons. Below the dialog is an "Ok" button.</p>	 <p>A screenshot of the "Set up DCJ access" screen. It lists steps: Review privacy information, Download management profile, Install management profile, and Checking device settings. There is a "Learn more" link and a "Begin" button highlighted with a red box.</p>	 <p>A screenshot of the "Device management and your privacy" screen. It explains that DCJ can and cannot see or do on your device. There are "Can't" and "Can" buttons. Below is a list of permissions and a "Continue" button highlighted with a red box.</p>

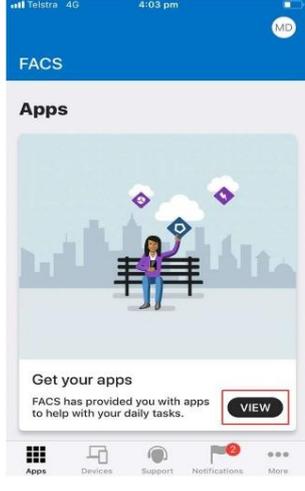
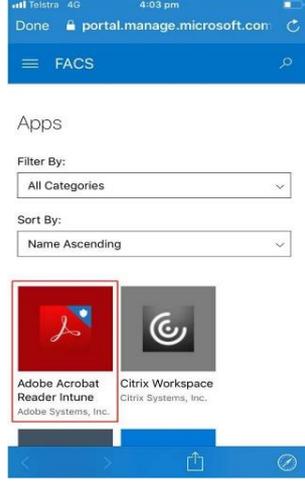
<p>(9) Tap on 'Continue'.</p>	<p>(10) Tap on 'Allow'.</p>	<p>(11) Tap 'Close' then go to Settings app of your iPhone</p>	<p>(12) On the Settings screen, tap on 'Profile Downloaded'.</p>
 <p>A screenshot of the "Set up DCJ access" screen. It lists steps: Review privacy information, Download management profile, Install management profile, and Checking device settings. There is a "Learn more" link and a "Continue" button highlighted with a red box.</p>	 <p>A screenshot of a dialog box titled "Download management profile". It says "This website is trying to download a configuration profile. Do you want to allow this?". There are "Ignore" and "Allow" buttons. The "Allow" button is highlighted with a red box.</p>	 <p>A screenshot of a "Profile Downloaded" dialog box. It says "Review the profile in Settings app if you want to install it." There is a "Close" button highlighted with a red box and a "Continue" button below.</p>	 <p>A screenshot of the iPhone Settings app. The "Profile Downloaded" option is highlighted with a red box. Other options like Start Using iCloud, Finish Setting Up Your iPhone, and various system settings are visible.</p>

<p>(13) Tap 'Install'.</p> 	<p>(14) Enter the iPhone unlock 'Passcode'.</p> 	<p>(15) Tap on 'Install'</p> 	<p>(16) Tap on 'Install' then 'Trust' to continue installing the profile</p> 
<p>(17) Wait for the profile to install.</p> 	<p>(18) Tap 'Done'.</p> 	<p>(19) Open the Comp Portal app from the Home screen then tap 'Continue'.</p> 	<p>(20) Tap on 'Install' to start the installation of the corporate apps.</p> 

<p>(21) Tap 'Done'.</p>	<p>(22) The Outlook app will automatically install to the device. Once installed, select 'Outlook' to open.</p>	<p>(23) On the Account Found screen, select 'Add Account'.</p>	<p>(24) Tap 'OK'.</p>
			
<p>(25) Tap 'OK'.</p>	<p>(26) Tap 'OK'.</p>	<p>(27) Select 'OK' and 'Turn On' for these notifications.</p>	<p>(28) Select 'Allow'.</p>
			

Your device has now been successfully enrolled.

Part B – Installing Corporate Apps

<p>(1) Open Comp Portal app.</p>	<p>(2) Tap on 'View'</p>	<p>(3) Tap on app you would like to install. Sample: 'Adobe Acrobat Reader'.</p>	<p>(4) Tap on 'Install'.</p>
			

(5) Go back to your iPhone Home screen and you should have Adobe Acrobat Reader being Installed.

