

## DCJ BYOD Android 8.0.0 Enrolment User Guide

The guide provides information on how you can enroll to DCJ Mobile device management and how you can access DCJ work apps on your personal device.

This will also enable your DCJ work apps on your personal mobile device is secure.

You will need to complete this process prior to using your personal device and will take up to 15 minutes.

Prerequisites:

- 1. Make sure you have a Google account ID to login to the Play store app.
- 2. Make sure you set up your multi factor authentication options prior to enrolling.
- 3. Make sure you have mobile data or connected to WiFi.

To access other corporate applications on your mobile device please follow instructions outlined in Part B of the document once Part A is completed. Please note this guide was created using a Samsung device and there will be slight differences for other android devices and android versions.

If you have any issues with enrolment, please contact Telestar Help Desk at mdm@telestar.com.au or contact 1300 265 438.

To access frequently asked questions, quick reference guides and other support material please go to FACS Intranet, Reforms and initiatives > EMF - Mobile Device Services.



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### Part A – Device Enrolment

#### Estimated time to complete: 15 minutes.





(5) On the Company Portal	(6) On the Microsoft Intune	(7) Tap on 'Begin'.	(8) Tap on 'Continue'.
Sign In screen, tap on <b>'Sign</b>	screen, enter your DCJ email		
in'.	address and tap 'Next'.		
1:10 면 월 🎃 - 🔍 문 위 1% 🖷 :	► K Rull 71% € 2:32 pm Company Portal	2:50 🖻 🗢 🤫 जो 74% â DCJ :	2.51 PF # Real 78%
	Microsoft Intune	DCJ Access Setup Let's set up your devices to access your email, wi FL, and apps for work. You'll also be able to manage your devices. ① Get your clevice managed ② Update device settings	DCJ cares about your privacy. While setting up your device, you will see some Android system Screener evolution for the set of the
Company Portal Get access to company resources and keep them secure.	Sign in user @facs.nsw.gov.au Carit access your account? Sign in from another device	Learn more about device setup	Contracts     Calendar     Calendar     Canera tell     Conternation     Conternation     Conternation     Second number     Second number     Operating system     Operating system     Operating system     Ownet     Device name     Manufacturer     Phone number for componet devices     Your company can grant permissions to work     applications which any include camen,     microphone, and location permissions
Microsoft Privacy & Cookles	©2018 Microsoft Terms of use Privacy & cookies	POSTPONE BEGIN	

(9)	Tap on <b>'Next'</b> .	( <b>10)</b> Tap on <b>'Allow'</b> if	(11) Tap on 'Activate'.	(12) Wait for the next
		prompted.		screens to load.
2:51	🖻 🖻 🛱	2:51 🖻 🖻 🖨 👘	2:51 <b>원 원 후</b> Strail 74%을	oosimenenenenenenenenenenenenenenenenenenen
DC	IJ I	DCJ :	Company Portal	
w	hat's next?	What's next?	Company Portal Activisting this admin app will allow Company Portal to perform the following actions:	
1. 2. 3.	Algore permission to make and manage those calls         Your Android device needs this permission to report your device's and those one permission to the compare your device.         Algore Android device makes the information.         Algore Android device device your device.         Android device administrator allows DGJ comply required settings to your device.         Android device administrator allows DGJ comply required settings to your device.         Confur (NOCX privacy notice)         Learn more about permissions	<ol> <li>Allow permission to make and manage phone calls</li> <li>Your Android Gwice needs this permission to seport your devices serial on the Company Portal app cannot make phone calls with this information.</li> <li>Activate Android -favice administrator allows DGJ to apply required settings to your device.</li> <li>Confirm KNOX privacy notice</li> <li>Allow Company Portal to make and manage phone calls?</li> <li>Allow</li> <li>Don't allow</li> </ol>	<list-item><list-item><list-item><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></list-item></list-item></list-item>	
	III O <			III 0 <



(13) Tap on 'Agree'. Note: If your device does not have a passcode, it will ask you to set it up. If your device already has a passcode, skip steps 14-18 and jump directly to step 19	(14) Tap on 'Continue'.	(15) Tap on 'Resolve' if presented with the screen below and follow the prompts to update the phone unlock password.	(16) Tap on 'Cancel'.
2:51 🖻 🖻 🏚  🧐 🖓 🖬 74% û	2:52 년 월 14 · · · · · · · · · · · · · · · · · ·	2:52 खेंझ म् कि	2:54 수 변율•• 종례 73%ê ← Update device settings
Knox licence activation Activate your licence to ge Kotox permissions that will let you when the induces for device management.	DCJ Access Setup         Let's set up your device to access your email, wir Fi, and apps for work. You'll also be able to manage your devices.         Image: Set your device managed         Image: Update device settings         Learn more about device setup	LAndroid_9/26/2024_4:51 AM  Vour need to update settings on this device. Last checked: 26 September 2.52 pm  Vour organization needs you to adjust these settings to comply with the poleine. Substrates settings to rendevice password  Set a longer device password  Case adjust these device password must be at least 4 characters to gas.  RESULE  Automatic remediation failed  Automatic remediation means adjust the charage satisfailed. Contact your organization's policies and any other Automatic means again in your report.	Android_9/26/2024_4:51 AM  Uater and the update settings on this device. Lacked: 2.6 Settings on this device. Control becked: 2.6 Settings on this device. Control becked: 2.6 Settings on the device advice
To continue, agree to the Samaung Knox Privacy Policy.			To continue, read and agree to the <u>Privacy</u> Policy.
III O <	III 0 <	CONFIRM DEVICE SETTINGS	

(17) Tap on 'Confirm Device Settings'.	(18) Tap on 'Done'.	(19) Tap on 'Add Account'.	(20) Tap on 'Continue'.
Cot mode     Control of the set of the	255 @ B @ •       •puil 735.0         DCJ       I         You're all set!          You should have access to your email, Wi-Fi, and apps for work within a couple of minutes.          @ Cet your device managed           Update device settings         Learn more about device setup	0.24 2 No.4 Welcome to Outlook Designed to work with your favourite Samaung devices.	bit24     Specific Vision       X     Accounts found       Office 3.65     Office 7.65    Privacy and Terms
		ADD ACCOUNT CREATE NEW ACCOUNT	CONTINUE Skip III



(21) Tap on 'Maybe Later'.	(22) Tap on 'Continue'.	(23) Tap on <b>'Turn On'</b> .	(24) Tap on 'Allow'. You
			should now be able to see
			your Outlook inbox
5:24 🛤 ≪s al 70% ≜	524 🖻 🧠 Seal 70% 🖨	5:24 🖻 😪 🗟 70% 🕯	5:24 🕮 😪 al 20% 🔒
Add another account	identified Rel research	Inbox	Inbox ₹ Q
	Get Access	DCJ ServiceNow 4:59 pm	DCJ ServiceNow 4:59 pm
	Your organization protects	Attention: Assigned to assignment group I .	Attention: Assigned to assignment group L.
	data in this app. You might need to set some things up to access your work or school	DCJ ServiceNow 4:12 pm INC0869491 - Incident has been assigne Attention: Assigned to assignment group I	DCJ ServiceNow 4:12 pm INC0869491 - Incident has been assigne Attention: Assigned to assignment group I
	Learn more about app protection.	DCJ ServiceNew 107 pm 75% SLA warning for INC0837861	DCJ ServiceNow 4.07 pm 75% SLA warning for INC0837861 SLA DEFINITION: ICT Severity 4 Resolution
		Outlook uses notifications as a way to make sure you are notified about new emails.	DCJ ServiceNow 2:58 pm Task SCTASK1668294 notification Short Description: Repair Task Assignmen
Would you like to add another account?	Recently connected	NO THANKS TURN ON	DCJ ServiceNow 3.56 pm Catalog Task SCTASK1681707 has been Attention: Catalogue Task has been assig
	Device is supported	DCJ ServiceNow 3:55 pm Task SCTASK1668294 notification	DCJ ServiceNow 3:55 pm
	S Everything's up-to-date	Short Description: Repair Task Assignmen	<b>.</b>
		DCJ ServiceNow 3:49 pm INC0867884 - Incident has been assigne	Allow Outlook to send you notifications?
	Device is healthy	Attention: As 🖸 New missil	Allow
MAYBE LATER ADD >	CONTINUE	Email Bolendar Hood Apps	Don't allow
III O <	III O <	III O <	11) CD <

Your device has now been successfully enrolled.

# Part B – Installing Corporate Applications

(1) Open the Company Portal app	(2) Tap on any app you want install. For e.g. Adobe Acrobat Reader.	(3) Tap on 'View in Google Play'	<b>(4)</b> Tap on <b>'Install'</b> .
Son 2 - 2 Search Sea	App Details      Acrobat Reader for Intune     Microsoft      Description      Acrobat Reader for Intune      Category: Business      Published: 12/10/18      Version: 1	App Details           Microsoft           Description           Acrobat Reader for Intune           Category: Business           Publishet: 12/10/18           Version: 1	Coogle Play Coogl
	VIEW IN GOOGLE PLAY	VIEW IN GOOGLE PLAY	

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