

DCJ Data Transfer Guide - Part 2

This guide provides information and instructions to help you prepare for the transfer of data from your old to your new iPhone /iPad.

Action is required to ensure you retain access to any data you need prior to collecting your new iPhone. This can take up to an hour to complete.

The table below summarises what data can or cannot be transferred from your old iPhone and steps you need to take.

Data	Can Transfer?	Steps to Take
Contacts (iPhone Only)	Yes	When you sign into Outlook on your new phone, your contacts will automatically download.
SMS Messages (iPhone Only)	No	SMS messages cannot be transferred to your new phone. Please make sure you take screen shots or email the contents of messages that you need to keep.
Apps	Yes	Any apps that you have purchased can be installed on your new device. Login to your new device with your Apple ID and you will be able to install any previously purchased apps without paying again.
Personalisation	No	You will need to setup a new passcode, FaceID, App groups, wall papers and alarm/clock settings on your new phone.
Photos	Partial	Please install OneDrive on your old device and follow the instructions on the following pages to securely upload all your photos. On your new device, you can access these photos through OneDrive or from a DCJ Windows 10 Laptop.

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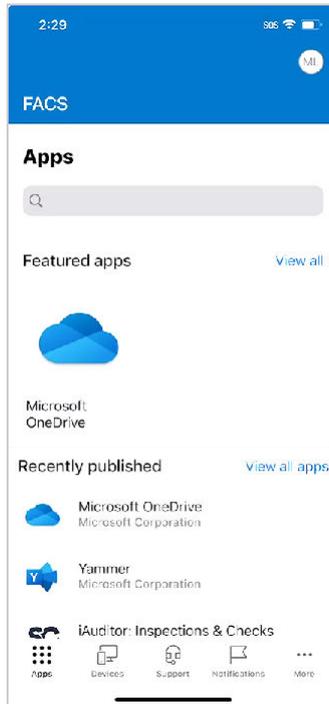
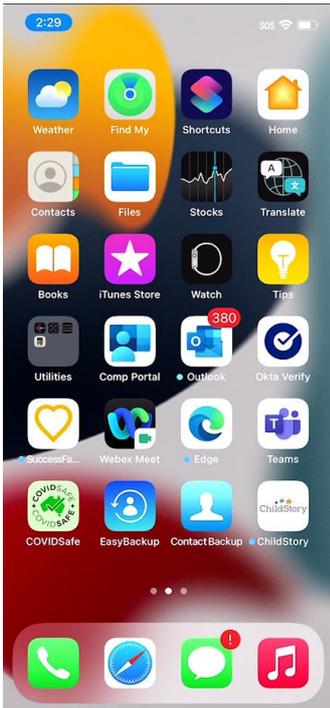
Accessing Photos through OneDrive (iPhone & iPad)

Follow these steps to install OneDrive on **your old iPhone or iPad** and then accessing your backed up photos.

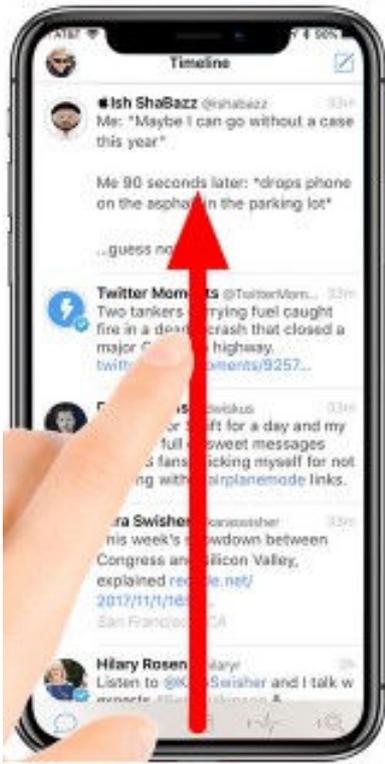
Step (1) – Company Portal - From home screen, tap on **'Comp Portal'**.

Step (2) Tap on **'Apps'** from the bottom ribbon and tap on **'OneDrive'**

Step (3) Tap on **'Install'**.



Step (4) 'Swipe up from the bottom of the iPhone' from any application to get back to the Home screen.



Step (5) Once done, you will now see OneDrive installed on your device!

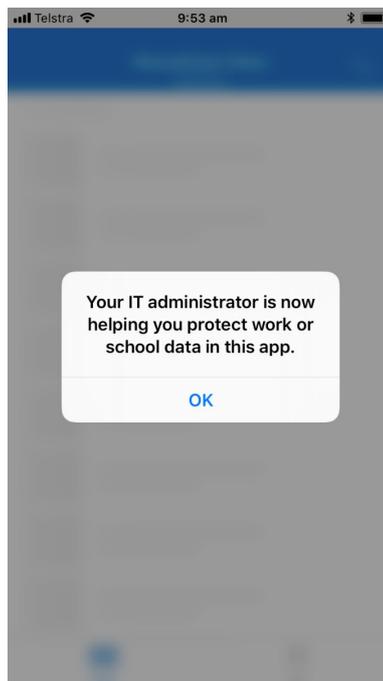


Note you can also download the OneDrive app directly from the App store, which will required a personal Apple ID.

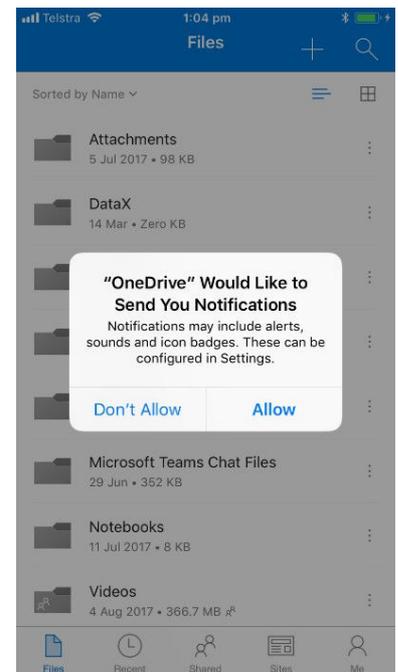
Step (6) Open OneDrive



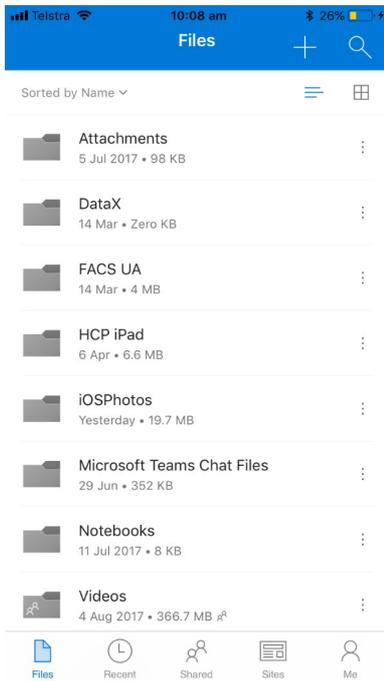
Step (7) Tap on 'OK' at this prompt. OneDrive will close automatically. Open OneDrive again.



Step (8) If this prompt appears, tap on 'Allow'.



Step (9) On the Files screen, find the folder you uploaded previously containing photos. For e.g. iOSPhotos.
Tap on **'iOSPhotos'** folder.



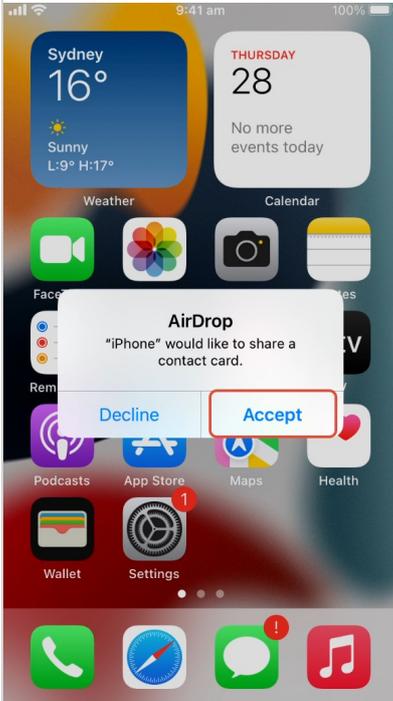
Step (10) You will find all your pictures in this folder for you to access, note that they cannot be downloaded back onto the new iPhone.

You have successfully transferred photos from OneDrive to your new iPhone/iPad.

Transfer Contacts on New Device (iPhone Only)

Follow these steps on **your new iPhone or iPad** to transfer your contacts. **Note: This requires your Airdrop settings turned to "Everyone" on both your OLD and NEW device**

Step (1) Select to 'Accept'.



Step (2) Select to 'Add All Contacts'.



Step (3) Select to 'Add All Contacts'.

