Product Fact Sheet

Mobile Data Buffer

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COVID-19 and Work From Home have changed communications usage patterns for many organisations. Managing a data buffer helps to protect productivity while avoiding cost overruns.

Product Description

Using data from your carrier, mobile data usage is automatically analysed each quarter against plans and packages. Usage percentages are calculated and specific optimisation recommendations are delivered. Self-management is provided online via Telestar's Mobile Fleet Console.

Problems solved

Mobile Data Buffer solves the problem of unknown data usage patterns amongst WFH and field staff, and the risk of cost overruns resulting from excess data charges.

Features and Benefits

- Analysis to check data buffer percentages in your current environment.

- Visibility of usage patterns across your fleet

- Specific calculations on optimal buffer sizes based on the usage patterns across your WFH and field staff

- Plan recommendations to suit your fleet's data usage

- Understand and manage business rule to ensure pool & individuals do not exceed data usage

- Mobile Fleet Console provides online access to data, charts, and self-management

- Provide monthly reports on status of data pool and top data users

- We run the full analysis every quarter to check for changes in usage patterns
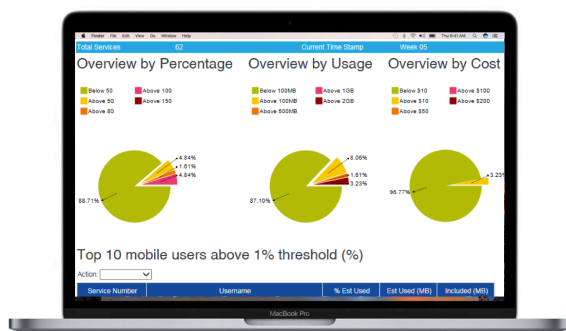
Mobile Data Buffer

Product Features

Feature	Detail
Usage analysis	An automated analysis of usage across your mobile estate, assessing usage overall and per device compared to allowances on billing plans, performed quarterly
Percentage summary	Report showing current percentage data buffers per service
Recommendations	Specific recommendations on optimal buffer levels for your different services, based on usage patterns and trends
Optimisation option	Optional automatic implementation of recommendations by Telestar
Self-management option	Optional self-management of data buffers using Telestar's online Mobile Fleet Console (MFC)

Product Features – self-management option

Feature	Detail
Dashboard display	Shows a graphical real-time snapshot of fleet data usage versus plan limits, using a colour wheel.
Percentage	Shows the fleet's real-time usage snapshot expressed in percentage of use
Volume	Shows the fleet's real-time usage snapshot expressed in volume of data used
Cost	Shows the fleet's real-time usage snapshot expressed in dollars
Events	Displays event notifications related to data usage and unplanned events (alerts on high-usage thresholds).
User details	Displays the detail of a selected individual user, including service number, date of billing cycle, data plan name and voice plan name.
Usage per service number	Displays usage and usage trend for a service number, by day and by week.
About	Displays information on the application identity, supplier and version and revision numbers.
Your Feedback	Initiates an email creation routine for the sending of an email to Telestar.

Key Specifications

Specification	Description
Physical dimensions	Not applicable. Product is service & software only.
Report format and delivery	Electronic format only, via online or email
Hardware requirements for fleet console	Any device running a supported web browser
Access method to fleet console	via Telestar web portal.
Browser requirements for fleet console	Google Chrome v75 and above, Apple Safari v12 and above, Microsoft Edge v42 and above.
Access requirements for desktop access	Internet connection, browser.

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Certifications and Compliance

Telestar manages data in accordance with the ISO 27001 international standard for information security.

Scope and Restrictions

Mobile Data Buffer is available for Telstra services only. Telstra Mobile Data Usage Meter is used as the source feed - delays of up to 48 hours in data from Telstra are possible.

For self-management option using MFC:

Only domestic data usage can be reported under MFC.

A maximum of five recipients may be nominated for MFC automatic alerts.
Automatic provision of data packs requires Bluewater Procure software module. Where this is not available, MFC will send email alerts to the nominated contact to provision data packs.

Data packs are only provisioned by Telestar during standard business hours 09:00h-17:00h on Sydney business days. There will be a delay in data packs being applied if data allowance is exceeded after hours or during weekends or public holidays.

Ordering information

To order this product, call your Telestar account team on +61 1300 658 687 or visit www.telestar.com.au

For More Information

For more information on this product, visit: www.telestar.com.au